Consumer Health Data Privacy Policy

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1. Introduction

This Consumer Health Data Privacy Policy describes how Vesync (US) Corporation (collectively, "VeSync", "our", "us" or "we") collects, uses, shares, and stores consumer health data. It supplements the information contained in our Privacy Policy.

2. Categories of Consumer Health Data We May Collect and How We Collect It

When You Use Our App, Websites, or Related Products and Services, We May Collect the Following Health Data:

1) Wellness Data:

Rest assured, we do not collect or share your wellness data unless you manually and voluntarily choose to do so. There are three ways you can make this happen:

a) Directly from You, via Use of Our Products:

Our VeSync App will only collect wellness data when you use one of our compatible smart products and manually connect and sync it with the VeSync App. Once synced, your wellness data will be collected and stored on the App's cloud server after each use. For example, by using and syncing a smart body scale, you can record your weight and BMI in the App; by using and syncing a smart blood pressure monitor, you can record your blood pressure and pulse in the App.

b) Directly from You, via Use of Wellness Services:

You may voluntarily choose to manually enter your health data or wellness data within our wellness services. This is completely optional, and you control what data to input.

c) From Third-Party Services:

You may choose to sync your health data or wellness data from third-party services such as Apple Health or Google Health Connect with VeSync App. To do this, you must enable the connection through your device/phone settings. Similarly, you can allow the VeSync App to sync data with other third-party health trackers, such as MyFitnessPal or Fitbit. These connections will only occur if you actively configure and allow them.

Below is list of wellness data associated with each category of our products:

If you use our wellness products such as smart scales or smart kitchen appliances, you can voluntarily sync the following information with the VeSync App:

Weight, height, metabolic age, gender, body composition such as BMI (Body Mass Index), muscle mass, body water, skeletal mass, BMR, body fat, subcutaneous fat, visceral fat, bone mass, protein, etc., cooking history, food name, food weight, and food nutrition information such as calories, fat, sugar, protein, carbs, trans fat, saturated fat, cholesterol, sodium, potassium, dietary fiber, iron, VD, VA, VC, polyunsaturated fat, monounsaturated fat, calcium, etc.

If you use smart trackers and smart watches, you can voluntarily sync the following information with the VeSync App:

Weight, height, metabolic age, gender, stride, distance, duration, number of steps, sleep status, calories, workout records, sleep records, heart rate records, and blood oxygen records.

If you use smart blood pressure monitors, you can voluntarily sync the following information with the VeSync App:

Systolic pressure, diastolic pressure, and pulse.

If you use smart pulse oximeter, you can voluntarily sync the following information with the VeSync App:

Oxygen saturation, perfusion Index, and pulse.

If you use wellness services in our App and Websites, we may collect the information you provide, such as:

- Exercise-related information (e.g. exercise preference, exercise plan, exercise record);
- Body measurements (e.g. birthday, height, weight, waist, bust size, hip size);
- Diet-related information (e.g. diet plan, diet preference, food list, diet record); and/or
- Health-related information (e.g., blood pressure, heart rate, blood glucose, allergies).

2) Usage Data, such as details of your use of any of our devices, the Websites, and the App, including, but not limited to, history of operation, search queries, and length of visits to certain pages

3) Consumer Preference Data, such as health-related products you purchased, motivation for purchase, and your responses to surveys.

- Depending on the focus of user study, survey responses may include general demographic or health information, such as age range, income bracket, education level, or basic health status (for example, yes/no questions about allergies).

4) Communication Data, such as records and copies of your correspondence (including email addresses and phone numbers), if you contact us.

- The correspondence may include information like proof of identification, gender, employment, medical information, or health insurance information when needed for Customer Service team to provide related support.

5) Location Data, such as your precise location disclosed by GPS technology and other similar technologies.

6) Content Data, such as the health-related content you post on the Websites or the App.

Artificial Intelligence (AI)

We may use artificial intelligence (AI) technologies as part of our operations, including for data analysis, product or service optimization, or user interaction support. Where AI is used, it may involve the automated processing of personal data in accordance with applicable law.

3. How We Use the Collected Consumer Health Data

We use information that we collect about you or that you provide to us, including any personal data, generally based on the following purposes:

Types of Data	Specific Purpose
Wellness Data	• To operate, maintain, and provide to you the features and functionalities, to improve or develop our products and new technologies via analytics, and to personalize the product functionalities and improve our marketing strategies. • To enable you to manually input and track your wellness data, tailor available features to your particularized needs, and provide you with personalized recommendations, product offerings and promotions.
Usage Data	• To operate, maintain, and provide to you the features and functionalities, to identify your device for diagnostic purposes and fraud prevention, to improve or develop our products and new technologies via analytics, and to personalize the product functionalities and improve our marketing strategies. • To enable you to manually input and track your wellness data, tailor available features to your particularized needs, and provide you with personalized recommendations, product offerings and promotions. • To provide personalized recommended services. • To provide customer services, such as dealing with any enquiries and complaints. • To include you in the Programs. For details of the Programs, please see our Privacy Policy .
Consumer Preference Data	• To provide personalized recommended content and services which you can turn off through visiting privacy settings in the App. • To develop new products and features available through our service or otherwise

	improve our service. • To include you in the Programs. For details of the Programs, please see our Privacy Policy .
Communication Data	• To communicate with you. • To provide customer services, such as dealing with any inquiries and complaints. • To provide new promotions to you and to provide you with information on new products and/or services.
Location Data	To operate, maintain, and provide to you the features and functionalities, to improve or develop our products and new technologies via analytics, and to personalize the product functionalities and improve our marketing strategies.
Content Data	To operate, maintain, and provide to you the features and functionalities, to improve or develop our products and new technologies via analytics, and to personalize the product functionalities and improve our marketing strategies.

4. Consumer Health Data Sharing and Disclosures

We may disclose health data that we collect, or you provide in the following ways:

- Sharing with consent: with your consent or at your request, we will share your personal data within the scope of your consent/request with specific third parties or categories of third parties authorized or designated by you. For example, when you decide to sync your information with other apps such as Apple Health, Google Health, etc.
- Sharing within VeSync Group: we may share your personal information with our subsidiaries, parents, affiliates only for explicit, and legitimate purposes, and the sharing is limited only to information required by services. For example, we verify the global uniqueness of accounts before allowing them to be registered.
- Sharing with service providers: we also may disclose your information to contractors, service providers, or third parties we use to support our business. They usually perform certain business-related functions for us, such as website hosting, data analysis, payment and credit card processing, infrastructure provision, IT services, customer support service, e-mail delivery services, marketing, analytics, financial incentives programs, and other similar services. These service providers are contractually restricted from using or disclosing the information, except as necessary to perform services on our behalf or to comply with legal requirements.

- Sharing for complying with the law or legal process: we may be required to respond to a subpoena, court order, search warrant, administrative or judicial process, requests by law enforcement agencies, or other requests that we must respond to under applicable law. We may disclose your personal information in response to any of these requirements.
- Sharing for protection of our legal rights and/or those of others: we may disclose your personal information to preserve the security of our mobile applications, Websites, or social media accounts; resolve disputes; or assess any possible wrongdoing.
- Sharing during asset transfer: to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us about our App users is among the assets transferred.
- To enforce our rights arising from any contracts entered into between you and us, including the Terms of Use, and for billing and collection.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.

We will ensure that the lawfulness of this sharing and, if applicable, sign stringent non-disclosure agreements (NDAs) and/or data processing clauses with the companies, organizations, and individuals with whom personal data is shared, requiring them to comply with this policy and take appropriate confidentiality and security measures when processing personal information.

5. Your Rights and Choices

Data protection laws in your country of residence may give you a number of legal rights in relation to the health data that we hold about you. Subject to limitations set out in applicable laws, these rights may include:

Right to Confirm and Access

You can confirm whether we are collecting, sharing, or selling your consumer health data and you can request to access such data. You may also have the right to request certain information regarding third parties to whom we disclose your health data.

You can also click here or contact us to submit your right to access, correct, or modify your information.

To protect your privacy and maintain security, we take steps to verify your identity before granting you access to your health data or complying with a deletion, portability, or other related request. We may, in certain situations, reject your request for access, correction, or portability, for example, we may reject access where you are unable to verify your identity.

Withdraw Consent

You have the right to withdraw consent from our collection and sharing of your consumer health data.

Right to Delete

You can delete your VeSync account in your account settings (More > Settings > Account & Security > Delete Account or Data), or you can delete them using from our link here.

You can also click here or contact us to submit your right to delete your information. Please note that if you request deletion of your personal data, or if you delete your account, we may retain your personal data for the purposes of satisfying any legal, regulatory, tax, accounting, or reporting requirements. Also, because we take measures to protect data from accidental or malicious loss and destruction, residual copies of your personal information may not be removed from our backup systems for a limited period of time.

6. Changes to Our Privacy Policy

We may update this Privacy Policy periodically to reflect changes in how we collect and use your personal data or changes in applicable laws. It is important that you check back often for updates to the Privacy Policy. We will not reduce your rights under this Privacy Policy without your explicit consent. We always indicate the date the last changes were published and we offer access to archived versions for your review. If changes are significant, we will provide a more prominent notice (including, for certain services, email notification of Privacy Policy changes).

The date the consumer health data privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically checking our Websites or App and this consumer health data privacy policy for any changes.

7. Contact Information

If you would like to make a privacy right request, you can contact us by using our webform, at https://www.vesync.com/legal/privacy/privacy-rights-request.

You can also contact our privacy team by email or postal mail at the following contact information:

Attention: Legal Department

Email: privacy@vesync.com
Postal Address: 1775 FLIGHT WAY, SUITE 150, TUSTIN, CA 92782 US