

Information on the "EU Data Act"

1. Access and share your data

Specifically, data access and sharing under Regulation (EU) 2023/2854 ('EU Data Act') is covered by VESYNC (SINGAPORE) PTE. LTD. (manufacturer of connected products) and Vesync Germany GmbH (importer of connected products) in cooperation with the Vesync (US) Corporation (provider of related services and data holder).

As of September 12, 2025, you, as a user, can access and download data related to your Levoit, Cosori, or Etekcity products in the VeSync App settings (More > Settings > Privacy > Download Your Data), and you are free to share it with third parties. You can also click [here](#) or contact us at privacy@vesync.com to submit your requests to access data or share data with third parties. To protect data security, we take steps to verify your identity before granting you access to the data copies or sharing data with third parties upon your request. We may reject your request if you are unable to verify your identity.

2. The type, nature, format and estimated volume of product data which the connected product is capable of generating

1) Datatypes

Levoit Products

- **Air Purifier:** detection time, air humidity, air temperature, TVOC, CO₂, PM 1, PM 2.5, PM 10, AQI, device mode, device fan speed
- **Humidifier:** detection time, air humidity, air temperature, device mode, device level, water used, total time
- **Fan:** detection time, air humidity, air temperature, device fan speed
- **Sensor:** detection time, air humidity, air temperature
- **Thermostat:** detection time, air humidity, air temperature

Cosori Products

- **Air Fryer:** cooking temperature, cooking mode, cooking start time, cooking end time, cooking status, cooking stage, cooking zone, shake time, work mode, preheat, master mode, cooking duration
- **Meat Thermometer:** detection time, internal temperature, ambient temperature
- **Oven:** cooking temperature, cooking mode, cooking start time, cooking end time, cooking status, cooking stage, shake time, work level, preheat, master mode, cooking duration

Etekcity Products

- **Fitness Scale:** measurement time, weight, BMI, body fat, fat-free body weight, subcutaneous fat, visceral fat, body water, skeletal muscle, muscle mass, bone mass, protein, BMR, metabolic age, heart rate
- **Body Scale:** measurement time, weight
- **Nutrition Scale:** measurement time, food item, food weight, serving size, calories, total carbohydrate, protein, total fat, saturated fat, cholesterol, sodium, dietary fiber, sugar, iron, trans fat, polyunsaturated fat, monounsaturated fat, calcium, potassium, vitamin A, vitamin C, vitamin D
- **Blood Pressure Monitor:** measurement time, blood pressure level, systolic, diastolic, pulse

** Please note that some data types are only available on certain device models.*

2) Nature

- Non-personal data and personal data
- Product status data
- Customer usage data

- General environment data

3) Format

The format for the above datatypes is CSV file.

4) Estimated volume

The general estimated volume of the data generated in our connected products is highly dependent on the individual product parameters and frequency of utilization.

3. Whether the connected product is capable of generating data continuously and in real-time

All connected product types are capable of generating data continuously and in real time.

4. Whether the connected product is capable of storing data on-device or on a remote server, including, where applicable, the intended duration of retention

Connected products store data on a remote cloud server. To determine the appropriate retention period for collected data, we consider the amount, nature and sensitivity of the collected data, the potential risk of harm from unauthorized use or disclosure of the collected data, and the purposes for which we process the collected data.

5. How the user may erase the data

You can delete your Vesync Account at any time, and then we will erase the collected data on our cloud server, unless under which we are obligated to keep them.

6. The nature and estimated volume of related service data to be generated

1) Nature of related service data

- Non-personal data and personal data
- Product status data
- Customer usage data

2) Estimated volume

The general estimated volume of the data generated in our related services is highly dependent on the individual product parameters and frequency of utilization.

7. Purposes of using data by us

We may use non-personal product data and related service data:

- To provide you with the functions and related service of the connected products.
- To operate and maintain your connected products.
- To fulfill the contract between you and us.
- To improve or develop our products and services.
- To comply with the legal requirements and proceedings.

We may also share non-personal product data and related service data with third parties for the purposes described above and to the extent required under the respective contract with such third parties.

For the personal data, please see “How We Use the Collected Information” and “Personal Data Sharing and Disclosures” sections in our [Privacy Policy](#).

8. The duration and termination of contract between you and us

The service contract between you and us is our [Terms of Use](#). When you agree to our Terms of Use and create the account in VeSync App, the contract will be established between you and us and will be valid until you or we terminate this contract. You can delete your VeSync account to terminate this contract. We may also terminate it according to “Termination” section in the Terms of Use.

9. Information of virtual assistants

When you use third-party virtual assistants (such as Google Assistant and Amazon Alexa) to operate your connected products, these virtual assistants may generate and use corresponding related service data. According to Data Act, these third parties are the holders of the data. Please contact them for information regarding such data.

10. The right of complaint

In the event that you believe that your rights under Regulation (EU) 2023/2854 have been violated, you have the right to lodge a complaint with the competent authority responsible for supervising compliance with Regulation (EU) 2023/2854.

11. Trade secrets

The product data and related service data listed above and accessible to you do not contain trade secrets. However, we kindly caution you to ensure data security throughout your access and sharing of your data.

12. The identity and contact information of the data holder and EEA representative

Trading name: Vesync (US) Corporation

Address: 1775 FLIGHT WAY, SUITE 150, TUSTIN, CA 92782 US

Email: privacy@vesync.com

Legal representative in EEA: Vesync Germany GmbH

Postal Address: Prinzenallee 11a, 40549 Düsseldorf, Germany