Learn more about our PSTI certification

Vulnerability Disclosure Policy

The UK Product Security and Telecommunications Infrastructure (PSTI) policy is a new regulation that came into effect on 29 April 2024. The policy aims to enhance product security by requiring companies to provide a straightforward method for reporting vulnerabilities and to offer updates on the timeline and status of fixes.

Warranty and Support

We offer a 2-year warranty starting from the date of purchase on the hardware of our Air Purifier, covering manufacturing flaws and failures (including security flaws in the firmware) within this period.

Security Protection Range

If a security vulnerability is discovered during the warranty period, it will be addressed pursuant to the warranty policy but without excluding other remedies available under applicable laws and regulations.

Contact Information

If you would like to report a suspected vulnerability, please email to datasecurity@vesync.com. We will acknowledge receipt of your report within 3 working days. You will receive regular updates on the progress of the report until it is resolved or further information is available. We aim to resolve confirmed vulnerabilities as quickly as possible, ensuring that fixes do not introduce new vulnerabilities or break existing functionality.

Product Security and Telecommunications Infrastructure PSTI

- **Levoit**

Product Name	Model	Mobile App	Product Hardware Security Update Support Period	Mobile App Support Period	PSTI Statement of Compliance	Product Launch date
Air Purifier	Core 200S	VeSync	10/25/2026	10/25/2026	Click Here	10/25/2020
Air Purifier	Core 300S	VeSync	6/22/2026	6/22/2026	Click Here	6/22/2019

Air Purifier	Core 400S	VeSync	4/8/2026	4/8/2026	Click Here	4/8/2021
Air Purifier	LAP-C601S Series	VeSync	8/6/2026	8/6/2026	Click Here	8/6/2021
Air Purifier	LAP-V102S Series	VeSync	11/6/2026	11/6/2026	Click Here	11/6/2023
Humidifier	LUH-A601S Series	VeSync	7/12/2026	7/12/2026	Click Here	7/12/2022
Humidifier	LUH-A602S Series	VeSync	5/12/2026	5/12/2026	Click Here	5/12/2022
Humidifier	LUH-D301S Series	VeSync	11/14/2026	11/14/2026	Click Here	11/14/2021
Humidifier	LUH-O451S Series	VeSync	2/6/2026	2/6/2026	Click Here	2/6/2023
Smart Tower Fan	LTF-F422S Series	VeSync	5/9/2027	5/9/2027	Click Here	5/9/2024

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Product Name	Model	Mobile App	Product Hardware Security Update Support Period	Mobile App Support Period	PSTI Statement of Compliance	Product Launch date
Air Fryer	CAF-TF101S Series	VeSync	9/23/2027	9/23/2027	Click Here	9/23/2024
Air Fryer	CAF-P681S Series	VeSync	10/22/2026	10/22/2026	Click Here	10/22/2021
Air Fryer	CAF-P583S Series,CAF-P584S Series	VeSync	7/19/2026	7/19/2026	Click Here	7/19/2022
Air Fryer	CAF-LI401S Series	VeSync	8/22/2026	8/22/2026	Click Here	8/22/2022
Air Fryer	CS158-AF Series	VeSync	8/10/2026	8/10/2026	Click Here	8/10/2021