

Privacy Policy for Children

Effective date: May 21, 2024

This policy is applicable to children under the age of 18 and complements our general Privacy Policy.

INFORMATION WE COLLECT

Information You Provide to Us

Vesync enables registered users to create profiles for their children, allowing them to monitor children's fitness, health, and wellness. When creating a profile, you may be prompted to provide personal information about your child, such as their name, date of birth, gender, height, and weight.

Information We Collect Directly

If you allow your child to use Vesync products, data may be collected from their usage. For instance, a smart fitness scale may collect information like weight, body mass, skeletal muscle, or bone mass. When you connect the smart scale to your Vesync App, this data syncs with the App and is transferred to our servers. We only collect information provided or permitted by you for your child's use, ensuring it's necessary for our services.

HOW WE USE YOUR CHILD'S INFORMATION

We utilize the information about your child:

- To create and maintain their user profile in your Vesync account.
- To provide services such as enabling you to set baseline measurements and tracking your child's development, growth, or progress.
- To improve our services.
- To offer customer support.
- For internal purposes like troubleshooting, error protection, data analysis, testing, developing features, and promoting app safety.

HOW WE SHARE YOUR CHILD'S INFORMATION

We don't share, sell, rent, or transfer children's personal information except:

- With third parties supporting our app's internal operations, bound by confidentiality obligations.
- If required by law, legal process, or government request.
- To protect rights, property, safety, or enforce precautions against liability.
- In a merger, sale, or transfer of Vesync's assets.

Note: Forum Features – Exercise caution while sharing your child's personal information through forum features.

ACCESSING AND CORRECTING YOUR CHILD'S INFORMATION

You can review, change, or delete your child's information by logging into your Vesync account or contacting us at support@vesync.com.

OUR CONTACT INFORMATION

For assistance, questions, or complaints about privacy practices, contact our privacy team:

Attention: Privacy Team

Email: support@vesync.com

Postal Address: 1202 North Miller Street, Suite A, Anaheim, CA 92806 US

If you are EEA and UK users, you can contact us via the following address:

Legal representative in EEA: ETEKCITY GmbH

Postal Address in the EEA: Vossbarg 1, 25524 Itzehoe, Germany

Legal representative in the UK: Vesync (UK) Co., Ltd

Postal Address in the UK: Unit G2 Havebside Industrial Estate, Fishtoft Road, Boston, PE21 0AH, United Kingdom

If you have concerns, our privacy team is here to help. You may also have additional rights under local law, which is stated in the general Privacy Policy.